

2014-12-A
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ORS

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

First Communications. LLC	
Company Name	
330-835-2323	Telephone #
Dba/fka	
3340 West Market Street	
Mailing Address	
Akron, OH 44333	
City, State, Zip Code	
3340 West Market Street	
Business Location	
Akron, OH 44333	Summit (Ohio)
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: National Corporate Research, LTD.
Mailing Address: 2 Office Park Court, Suite 103
Columbia, SC 29223
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Margi Shaw, 377 E Butterfield Rd, #650 Lombard, IL 60148

- A. **General Manager** (Include Address if different than above)
312-334-0083 / 330-835-2655 / mshaw@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Jeffrey Giannantonio
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
330-835-2459 / 866-540-8518 / jgiannantonio@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Shannon Dieringer
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
330-835-2483 / 866-540-8518 / sdieringer@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
800-274-2015 (residential) 800-860-2934 (business)
- C2. **Customer Contact** (Toll Free Number)
Network Operations Center
- D. **Engineering Operations** (Include Address if different than above)
877-274-6277 / 888-274-1015 / noc@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Network Operations Center
- E. **Test and Repair** (Include Address if different than above)
877-274-6277 / 888-274-1015 / noc@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Network Operations Center
- F. **Emergencies** (During Non-Office Hours)
877-274-6277 / 888-274-1015 / noc@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Sandi Murphy
Regulatory Officer (Include Address if different than above)
330-835-2664 / 866-798-1773 / smurphy@firstcomm.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates, Inc.
- H. **Dual Party Mailings** (Name)
4301 W. William Cannon, Suite B-150 #291 Austin, TX 78749
(Mailing Address)
5123-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates, Inc.
- I. **Interim LEC Fund Mailings** (Name)
4301 W. William Cannon, Suite B-150 #291 Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates, Inc.
- J. **Universal Service Fund Mailings** (Name)
4301 W. William Cannon, Suite B-150 #291 Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates, Inc.
- K. **Gross Receipts Mailings** (Name)
4301 W. William Cannon, Suite B-150 #291 Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address
Sales Tax Associates, Inc.
- L. **Lifeline Mailings** (Name)
4301 W. William Cannon, Suite B-150 #291 Austin, TX 78749
(Mailing Address)
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com
Telephone Number / Facsimile Number / E-mail Address

Daniel Tarrillion

This form was completed by

Authorized Rep.

Title

/

Signature

/ 03-11-2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

